

MCS CARE TRAINING ANNOUNCEMENT

Advanced Training for Experienced Operators

Advanced Epic Training April 6-10, 2026 from 9am to 5pm (12pm Friday).
Provided by Pitney Bowes Factory Instructor. *Training class for MCS customers only (or with MCS advanced approval).* This class is designed to provide the operator/technician, with at least 6 months experience, the tools to operate, changeover, troubleshoot and repair a Epic inserter.



EPIC ADVANCED TRAINING 5 DAY CLASS OVERVIEW

➤ Overview

- DC Control Systems
- Identify module function & nomenclature
- Inserter capabilities & specs
- Reference DC acronyms

➤ Direct Connect Basics

- Direct Connect computer
- DC Software
- Interface/GUI
- Navigation
- Login levels/permissions
- Error recognition
- Alarm history
- Blue help screens
- Epic specific icons

➤ Diagnostic Tools

- Alarm history
- I/O Diagnostics
- Photocells diagnostics
- Output diagnostics
- MCO Faults dialogue
- Logic analyzer

➤ Mode Set Up

- Loading a mode
- Load file
- Basic mode parameters
- Saving a mode

➤ Troubleshooting

- Mechanical
- Electronic

➤ Electrical

➤ Circuit Boards

➤ Servo Motors

➤ Pneumatics

➤ Water System

➤ Operator Set Up

Class held at :

MCS National Demonstration & Training Facility
694 Veterans Parkway, Unit H, Bolingbrook, IL 60440

**Registration deadline is Friday, April 3rd*

Limited space available.

REGISTRATION FORM Cost for the 5 day training class is \$5,000.00

Name: _____

Company Name: _____

Address: _____

City: _____

State: _____

Zip: _____

Phone: _____

Email: _____

Payment:

☐ Check made out to MCS, Inc. ☐ Visa

☐ Mastercard ☐ American Express Card
Number _____

Name on Card _____

Exp Date _____

Signature _____

Send Registration Form To:

Erica D'Angelo

Erica.dangelo@mcspro.com

Hotel Information:

Fairfield by Marriott

165 Fernwood Dr

Bolingbrook, IL 60440

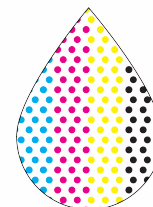
630-378-0380

Check in Sunday 4/5 and Check out Friday 4/10. Room cost and taxes included with class registration fees. MCS will secure reservations.

MCS Care is a suite of training and support options for inkjets, camera systems and high-speed inserters for the professional mailing industry including:

- Training Classes
- Telephone Support
- Web based Support
- On-Site Service
- On-Site Service Contracts

Class is limited to 6 people, so register early.



MCS

INDUSTRIAL INKJET TECHNOLOGY