

# MCS CARE TRAINING ANNOUNCEMENT

## Advanced Training for Experienced Operators

Advanced Epic Training January 26-30, 2026 from 9am to 5pm (12pm Friday).  
Provided by Pitney Bowes Factory Instructor. *Training class for MCS customers only (or with MCS advanced approval).* This class is designed to provide the operator/technician, with at least 6 months experience, the tools to operate, changeover, troubleshoot and repair a Epic inserter.



### EPIC ADVANCED TRAINING 5 DAY CLASS OVERVIEW

#### ➤ Overview

- DC Control Systems
- Identify module function & nomenclature
- Inserter capabilities & specs
- Reference DC acronyms

#### ➤ Direct Connect Basics

- Direct Connect computer
- DC Software
- Interface/GUI
- Navigation
- Login levels/permissions
- Error recognition
- Alarm history
- Blue help screens
- Epic specific icons

#### ➤ Diagnostic Tools

- Alarm history
- I/O Diagnostics
- Photocells diagnostics
- Output diagnostics
- MCO Faults dialogue
- Logic analyzer

#### ➤ Mode Set Up

- Loading a mode
- Load file
- Basic mode parameters
- Saving a mode

#### ➤ Troubleshooting

- Mechanical
- Electronic

#### ➤ Electrical

#### ➤ Circuit Boards

#### ➤ Servo Motors

#### ➤ Pneumatics

#### ➤ Water System

#### ➤ Operator Set Up

Class held at :

MCS National Demonstration & Training Facility  
694 Veterans Parkway, Unit H, Bolingbrook, IL 60440

*\*Registration deadline is Friday, January 23rd*

***Limited space available.***

### REGISTRATION FORM

Cost for the 5 day training class is \$5,000.00

Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Payment:

☐ Check made out to MCS, Inc. ☐ Visa

☐ Mastercard ☐ American Express Card

Number \_\_\_\_\_

Name on Card \_\_\_\_\_

Exp Date \_\_\_\_\_

Signature \_\_\_\_\_

#### Send Registration Form To:

Erica D'Angelo

Erica.dangelo@mcspro.com

#### Hotel Information:

Fairfield by Marriott

165 Fernwood Dr

Bolingbrook, IL 60440

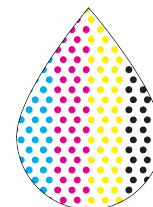
630-378-0380

**Check in Sunday 1/25 and Check out Friday 1/30. Room cost and taxes included with class registration fees. MCS will secure reservations.**

MCS Care is a suite of training and support options for inkjets, camera systems and high-speed inserters for the professional mailing industry including:

- Training Classes
- Telephone Support
- Web based Support
- On-Site Service
- On-Site Service Contracts

***Class is limited to 6 people, so register early.***



# MCS

INDUSTRIAL INKJET TECHNOLOGY